

# WORKFORCE MOBILITY WITHOUT BORDERS







## **OUR MANAGEMENT**

#### **MARKUS DEMUTH**

Management and Sales / Marketing / Operations:

Before co-founding Palladium Mobility Group, Markus Demuth worked in leading positions for various international companies in the field of global mobility for over 20 years. Markus is a member of the board of TIRA (the International Relocation Association).

#### **KLAUS KREMERS**

Management and IT / Finance / Quality Management:

Before co-founding Palladium Mobility Group, Klaus Kremers had been working as an entrepreneur in the global mobility industry since 2003. Before that, he worked in other industries for over 20 years. Klaus Kremers is Vice President of the EuRA - European Relocation Association. In this position, he has significant influence on the quality assurance for the relocation sector worldwide.

### OUR PHILOSOPHY

A transfer - national or international - means a real challenge for the employees and their families. The failure of a transfer is not only frustrating for the employees and their families, but also extremely expensive for the employer. Palladium Mobility Group will accompany the employee in a sensitive manner, helping make the transfer as successful as possible for all parties involved.

Palladium Mobility Group sees itself as the sparring partner of the human resources department. We advise, support and assist all parties involved in the employee's assignment in a professional and effective way.

Most of our multilingual specialists have been expats themselves and thus have a very good understanding of the transferees' needs and fears. With our service we strive to take into consideration all aspects of a national or international transfer so that the employees and their families can adapt the new surroundings and feel comfortable quickly.





### **OUR SERVICES**

#### **AREA ORIENTATION**

- Accompanied area overview
- Area information
- Property overviews
- Schooling overview
- Everyday living advice

#### **HOME FINDING**

- Needs analysis with the relocating employee prior to the visit
- Welcome pack and local area information
- List of suitable properties
- Meet and greet with the employee prior to conducting the home search tour
- Arranging appointments for viewings and accompanied visits
- Lease negotiation
- Inventory check-in incl. handover report

#### **VISA UND IMMIGRATION**

- Visa application
- Work permit processing
- Re-entry permit
- Legalization and translation of documents
- Locally-required registration
- Visits to the authorities

#### **SETTLING-IN SERVICES**

- Banking services
- Neighbourhood orientation
- Broadcasting fee registration
- Utility, telephone and internet hook-up
- Vehicle purchase/leasing assistance
- An outline of the health care system
- Car and property insurance
- Driver's license and car registration
- Furniture rental
- Assistance in locating doctors, shopping, houses of worship and specialty foods
- Translation/ interpreting services

#### **SCHOOL SEARCH**

- Detailed needs analysis
- Arranging of interviews with schools
- Registration assistance
- Introduction to international schools





# GLOBAL QUALITY SEAL

The EuRA Global Quality Seal is the world's first accreditation program for the relocation industry. The EuRA Global Quality Seal is based on an ISO 9001 process management model and the external auditors certify that the EuRA members observe the highest standards in relation to the processes and the KPIs. Compliance with the strict requirements is re-audited every two years.

Palladium Mobility Group is one of around 60 companies worldwide that have been certified with the EuRA Global Quality Seal.

# ASSOCIATIONS AND **MEMBERSHIPS**

# \*EURA

The European Relocation Association EuRA is promoting the benefits of professionally managed relocation and mobility services to companies with globally mobile employees.

EuRA's goal is to impart knowledge and understanding through training and workshops for all topics related to workforce mobility.

www.eura-relocation.com



Worldwide ERC® is the workforce mobility association for professionals who oversee, manage or support U.S. domestic and international employee transfer. The organization was founded in 1964 to help members overcome the challenges of workforce mobility.

www.worldwideerc.org



For over three decades, the International Relocation Association (TIRA) has been a unique global network of independent, carefully selected, professional mobility providers.

www.tiranetwork.org



# OUR OFFICES IN GERMANY

# OUR OFFICES IN AUSTRIA, SWITZER-LAND AND INDIA



**FREE HOTLINE** +49 (800) 725523486

info@palladium-mobility.com www.palladium-mobility.com



# **WORLDWIDE**



at your side!

### info@palladium-mobility.com www.palladium-mobility.com

### FREE HOTLINE

+49 (800) PALLADIUM +49 (800) 725523486

at your side!