



# MARS MOZ FREIGHT FORWARD, LDA

QUALITY. TRANSPARENCY. EFFICIENCY.

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SERVICE PROPOSAL



# ABOUT US

Mars Moz Freight Forward, Lda is a freight forward company based in Beira city, Mozambique, that provides a full-service of cargo handling, warehousing, clearing and delivery in international trade from Maputo, Beira, Quelimane and Nacala Port to hinterland destinations such as Malawi, Zambia, Zimbabwe, Botswana, and DRC, and vice versa, and also agency domestics cargo.

The company is composed by a vast selection of qualified, talented, professional and experienced staff ready to overtake different challenges in order to ensure better and high quality services at competitive prices.

We provide the outmost care and assistance on the client's needs recognizing the importance of efficiency, transparency, innovation and progressive thinking in meeting the challenges of a constantly evolving industry.

In order to achieve clients satisfaction we developed and always aim to improve strategies, procedures and quality control measures in order to guarantee a good impression on our prospective clients and the actual ones by reducing the holding time, related costs on the forwarding process reaching a satisfactory and efficient delivery.

Our core business principles are "quality, transparency and efficiency" in order to provide our clients a working relationship that can be developed strongly allowing us to close many success business together.



# MISSION | VISION | VALUES

## Our Vision

To become a key reference freight forwarder agency in Africa by providing an outstanding, reliable, innovative and efficient solution of cargo handling, clearing and delivery.

## Our Mission

Provide adequate solutions to meet customer expectations in the freight forwarding industry by providing fast, efficient, secured, reliable, competitive, praiseful and innovative freight services to all clients.

## Our Values

We work and live by:

- Quality
- Innovation
- Ethic
- Transparency
- Confidence
- Integrity
- Commitment



# OUR SERVICES

- Freight forward by Air, sea , road, rail
- Customs Clearance
- Bonded warehousing & distribution
- Door to door delivery
- Project cargo forwarding
- Break Bulk and Consolidated Cargo
- Services of representation & consultancy



## WHY US?

- We are available to attend our customers at any hour of the day, seven days a week.
- Our extensive networks enable us to adapt to the specific needs of our clients to ensure customer satisfaction.
- Our top priority is you, our customer. We know when it comes to choose a freight forward company, keeping your cargo secure is at the top of your list, that's why we do everything to take the proper measures in order to ensure the security of your shipment.
- Our top level service is what keeps our customers returning in the future, which allows us to negotiate the best rates by continually increasing our shipment volumes.
- We do care about making our customers satisfied by providing to them a high quality services with competitive prices allowing them to save money and time.



# Thank You

Please feel free to contact us for any queries related to transit cargo handling and forwarding so you can enjoy our top quality services.

@ :Info@marsmoz.com | T:(+258) 848843729, 826601863 | Site:www.marsmoz.com